





Leichhardt Women's Community Health Centre Inc. Annual Report 2007-8



Leichhardt Women's Community Health Centre – recognised for leading practice in:

-  collaboration & strategic positioning
-  incorporation & contribution to good practice
-  community & professional capacity building
-  philosophy of women's health

QIC Accreditation review by Quality Management Services 2006

During the 2007-8 financial year Leichhardt Women's Community Health Centre provided direct health services to 5032 women, most of whom were living in Sydney's inner west and experiencing disadvantage or at least one barrier to accessing health services elsewhere. Information, referrals and advice were provided on at least 10,332 other occasions.

Assisting women progress to optimal health

The 20 skilled staff provide direct front line health care and education to women whose circumstances meant they experience difficulty accessing health services elsewhere because of:

- low income
- culturally and linguistically diverse background (CALD)
- social isolation
- disability
- age
- the health effects of violence
- the effects of child sexual abuse
- lesbian or bisexuality
- post pregnancy
- chronic health issues

Services of Leichhardt Women's

- Medical clinics – general practitioner & women's health nurse
- Complementary therapies - acupuncture and naturopathy/homeopathy
- Counselling – alcohol tobacco and other drugs, general, assessment & referral, domestic violence
- CALD specific services – outreach clinics, talks, telephone counselling
- Health education – groups to develop personal skills and resources, information nights and talks
- Professional training – tertiary student placements and talks
- The Women Partners of Bisexual Men Service – the state-wide service providing counselling and support for women whose male partners are same sex attracted/active
- Medicare bulk billing psychologist
- Family law solicitor

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Funding & Philosophy

Leichhardt Women's Community Health Centre is a non-government and not for profit service receiving the majority of its funding from NSW Health via Sydney South West Area Health Service. The centre has four funding programs, three from the NSW NGO grant program: women's health, drug and alcohol and HIV. Medicare pays for the doctors clinics.

Run for women, by women, the centre's multi-disciplinary, wholistic approach to health care takes the 'whole' woman and her life circumstances into account while the safe, knowledge-risk environment encourages women to make informed health care decisions to be empowered to live full, healthy lives.

Payment details: doctors services are bulk billed to Medicare (clients: bring your Medicare card with you). Naturopathy, acupuncture and counselling and there are no charges for these services. Herbs and vitamins are near cost price. We ask that women give a small donation each visit – this helps with supplementing government funds. Groups and information nights are provided by donation.

Client Profile

Analysis of the year showed the centre continues to focus on its target groups.

Financial

83% of new clients attending clinics and counselling were on a pension or in part time employment. Of these 32% of all new clients were on a pension. Only 17% of new clients were full time employed. Of the women participating in health education sessions (groups and talks) 67% were on a pension or in part time employment.

Cultural

59% of new clients attending clinics and counselling were from countries other than Australia. Women from Asian countries represented the largest proportion of culturally and linguistically diverse background at 33.5% of total CALD clients. 53% of women participating in health education were from CALD backgrounds. CALD countries represented included: Vietnam, China, Hong Kong, Philippines, Thailand, Papua New Guinea, Solomon Islands, Cook Islands, Fiji, Bosnia, Croatia, Estonia, Lebanon, Ghana, Ethiopia.

Age

Of new clinic and counseling clients, the highest proportion of clients were aged 26-35 years (30.5%), followed by women 36-45 years (23%), 46-55 years (19%) and 56+ years (14%). 11.2% of new clinic and counseling clients were 18-25 years and women up to 19 years represented 2.3% of new clients.

Of women attending health education sessions: 73.5% were in their 30s, 19.5% were in their 50s, 15% were in their 20s, 9% were 19 or less, 9% were in their 60s and 7.5% were in their 70s.

Location

81% of new clinic & counselling clients reside in Sydney South West Area Health Service. 15% lived in the Eastern or Northern suburbs where there is no comparable women's health centre. 92.2% of women participating in health education sessions were from Sydney South West Area Health Service.

90% of women participating in the 2007 Client Survey said their physical health had improved as a result of the health care they received at Leichhardt Women's

93% of women participating in the 2007 Client Survey said their emotional health had improved as a result of the health care they received at Leichhardt Women's

The year at a glance...

	07-8	06-7	05-6	04-5
Women's Health Occasions of service in clinics & counselling, attendance for groups & talks	4197	4825	3980	4845
Alcohol, tobacco & other drugs	369 sessions 99 women attending health education Total: 468	252*	229*	523*
Women Partners of Bisexual Men	255 sessions 64 women attending groups and 48 attending talks Total: 367	257*	150*	112*
Yearly total (women attending groups & talks are counted once only)	5032	5334	4359	5480
Other contacts recorded - information, referral, advice recorded by front desk	10,332			
Yearly total occasions of service (groups/workshops/talks attendees counted once only)	15,364			

*not inclusive of health education (groups & talks)

Clinical Services 07-8

Medical clinics

During the 2007-8 year there were 1769 medical consultations, 1515 for the three doctors and 254 for the nurse. Across the doctors' appointments, depression, anxiety, panic disorders presented most often followed by pap smears, medication, gynaecological, gastrointestinal, disordered eating and nutrition. Women presented with a backdrop of social issues the highest being family issues, grief/loss, impacted mental health issues and parenting.

Medical staff conducted 363 breast checks and 577 pap smears, 251 of which were for first time pap smears or the first in many years.

The centre's GPs work with specific women's health issues, often in tandem with the woman's family GP or another referring health professional. The centre's GPs do not take the place of the women's usual family GP, rather women are encouraged to have their own family GP for emergency and general issues.

Of the **women's health nurse clinics**, cervical screening presented most often, followed by urinary incontinence, breast screening, contraception, relationship issues and menopause.

The well women outreach clinics (predominantly to CALD women) comprised 81% of the nurse's clinical work. This vital outreach clinical work is possible through the centre's productive partnerships with Canterbury Bankstown Migrant Resource Centre, the Australian Migrant English Service at Campsie, Sydney South West Area Health Service, Marrickville's Dr Quang Ngo and Belmore's Dr Patu.

The women's health nurse also conducted groups in childbirth education and health talks on various subjects, including safe sex and contraception, adolescent health, menopause, post natal sexuality and lesbian preconception.

Complementary therapies 07-8

The complementary therapy clinics are for women on low income, ie. women on pensions or sickness benefits, students and women with no income eg. certain visa holders or those experiencing financial abuse.

Women attended 1300 complementary therapy appointments.

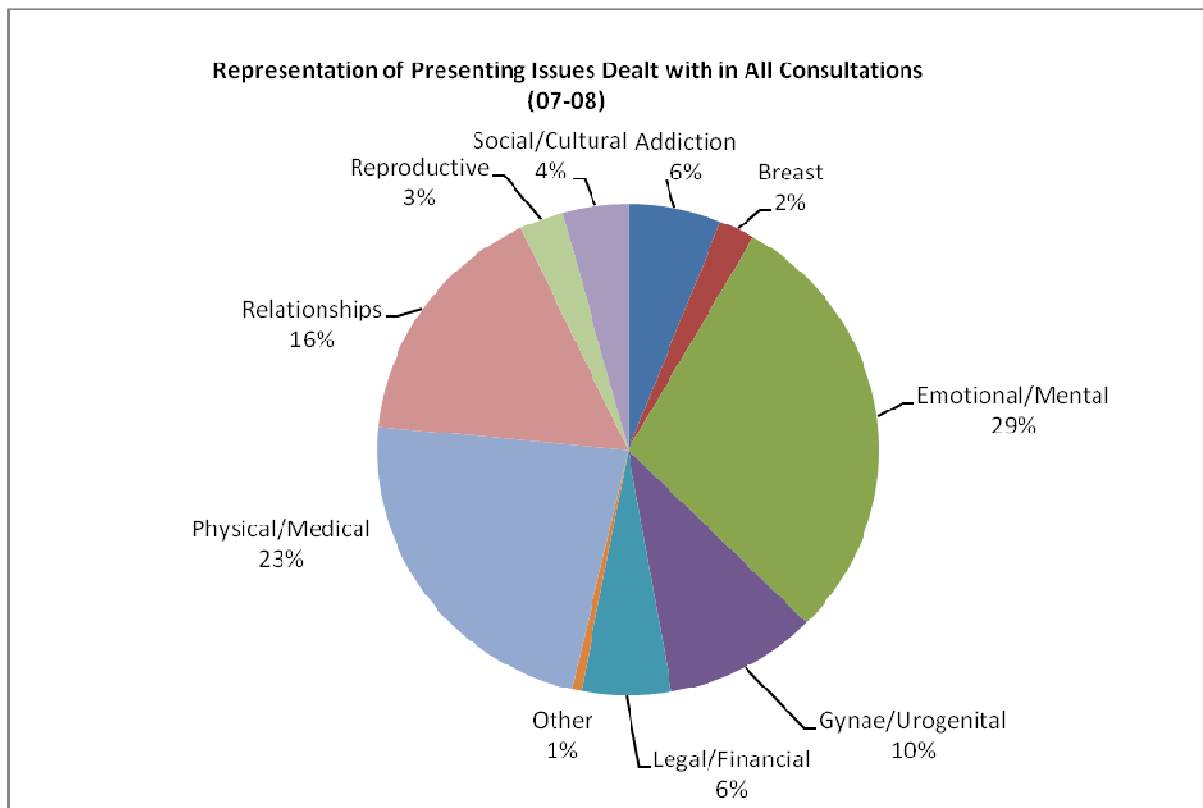
Acupuncture

Of the 860 acupuncture appointments in 2007-8 the top presenting issues were stress (331 consultations), chronic pain (260), depression (200), tiredness/fatigue (159), anxiety/panic disorders (137) and acute pain (111).

Naturopathy

The highest presenting issues in the 440 naturopathic consultations were stress (191 consultations), digestion & nutrition (184), depression (144) and anxiety/panic disorders (135).

A significant proportion of naturopathy consultations is to improve access to nutrition and health for women on low incomes. Herbs and vitamins sourced by the centre are sold at cost price, but this can still be a financial barrier to women on extremely low incomes. Generous donations from Blackmores, Thompson's Mediherb/Phytomedicine, Nature's Sunshine, Floridis, Lifespan, Traditional Medicine Supplies and Pharmafoods have improved many low income women's access to vitamins and herbal medicine. The centre's partnership with the Food Distribution Network and recently acquired relationship with OzHarvest together with the unstinting support of Roadwise Transport has improved clients' access to fresh produce.



The work in the counselling rooms 07-8

A total of 949 counselling sessions were conducted during the 07-8 financial year, comprising assessment & referral, general counselling, drug and alcohol counselling and counselling for women partners of homosexually active men.

General counselling comprises **assessment and referral** (up to six sessions) and **general counselling** (up to 48 sessions or 2 years), counselling conducted by the **CALD** workers and **crisis counselling** by front desk workers. The highest presenting issues were: relationships (242 sessions), family issues (192 sessions), self esteem (188), loneliness/isolation (187), stress (178), depression (176), anxiety/panic (170), childhood issues (157), financial problems (123), parenting (81), employment (69) and housing (54). For more detail on front-line contacts go to page 11.

Alcohol, tobacco and other drugs work

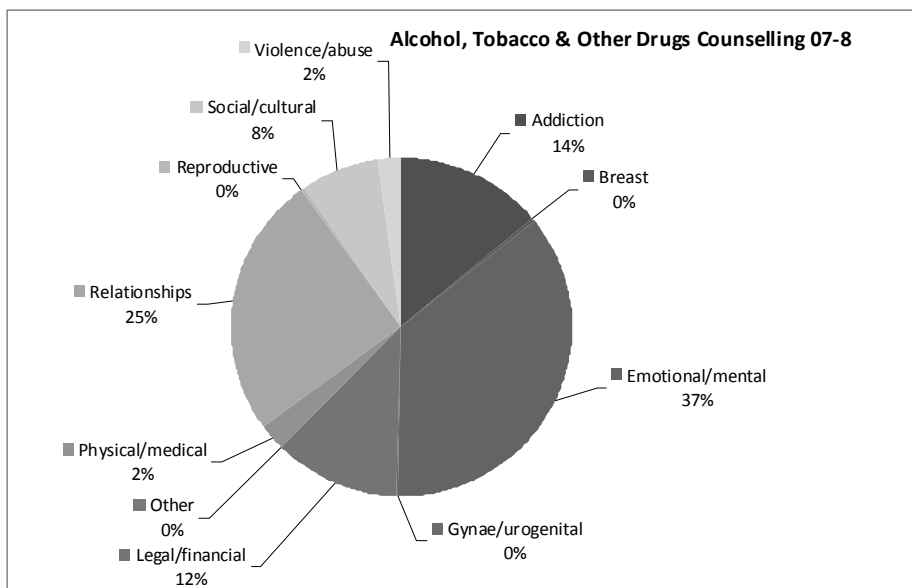
The ATOD services are focused on women who are experiencing disadvantage who are seeking support due to their substance abuse issues. A small number of clients are seeking support due to the substance use issues of a significant other.

In the 369 counselling appointments conducted by the centre's ATOD workers, the highest presenting issues were: substance addiction (606 presenting issues representing multiple substances for many women), self esteem (335), relationships (286), loneliness/isolation (291), family issues (287), childhood issues (223), parenting (171) and financial issues (127).

91% of counselling clients indicated another level of disadvantage other than financial: 40% single parents; 28% lesbian or bisexual; 15% CALD; 4.7% Aboriginal 9% disability and 1.5% were aged. Numerous clients experienced multiple disadvantage.

The ATOD workers also conducted 10 ATOD specific talks/sessions reaching 93 women, 2 personal development groups and 3 workshops reaching 36 women. Topics included: Quit Smoking Health Education & Support Strategies; Conflict Resolution and Recovering Relationships.

70% of women attending health education had an annual income of less than \$15,000 or were dependent.



Addictions 07-8

	D&A	Other staff
Alcohol	170	241
Opiates	101	63
Poly drug use	96	123
Cannabis	88	115
Tobacco	74	190
Amphetamines	27	41
Gambling	16	20
Prescription Meds	16	9
Hallucinogen	7	9
Cocaine	6	7
Other drug abuse	5	13
Impacted addiction	82	115

All presenting issues are based on occasions of service

Women Partners of Bisexual Men Service 07-8

The NSW Women Partners of Bisexual Men Service provides counselling, support groups and information to women in NSW who are partners of homosexually active men. The service provides brief solution-oriented, strength based approach to counselling and the majority of sessions were between 2-8 sessions. Groups are on a needs- basis, the briefest being 3 months with the aim of becoming self-facilitated while one group ran throughout the year in response to the particular circumstances experienced by the women.

The Women Partners service had some landmark achievements this year. 'His Secret, Her Story', a book of women's experiences was published, becoming the first Australian publication of its kind; a new website went live and staff and clients worked towards an article being produced for The Sydney Morning Herald and Melbourne Age's Good Weekend magazine. Increased client contact will be apparent in the next year's statistics and in the meantime, during the 07-8 financial year, client support and enquiries from new women seeking support as a result of their male partner's same sex attraction remained steadily high.

	07-8	06-7	05-6	04-5
Total counselling sessions conducted*	191	192	118	67
Face to face	27	23	40	17
Telephone	133	154	59	36
Email	31	15	19	14
Total groups & workshop participants	64	65	32	45
Sydney group	17	14	6	8
Regional & Sydney self-facilitated groups	31	31	26	17
1 day workshop (July)	16	17	-	21
1 day workshop for rural women (Sept)		3		
Front line contacts - initial contact, brief intervention & reading material requests	77	78	72	not recorded
Newsletter distribution (x1)	149	124	103	83
His Secret, Her Story distribution	465 services in NSW 76 individuals to 30.6.08			

Staff also conducted four talks reaching 48 health professionals and individuals in community groups.

Financial

34% of women partners clients were part time employed, 26% were financially dependent on their male partner, 12% were on pensions. Only 14% of women were employed full time.

Age

32% of women were in their 30s and 40s, while 11% were in their 20s, 16% in their 50s and 9% in their 60s.

Location

11% of women reside in Inner West suburbs, 11% in South Western suburbs, 12% Northern Suburbs (incl. North Shore, Hills District), 6% Northern Beaches, 6% Sydney's Outer West (Blacktown, Penrith areas), 4% Blue Mountains, 10% Central West and Southern NSW, 6% Far North Coast, 10% Sutherland/ Wollongong, 12% Central Coast, 6% Campbelltown/ Southern Highlands and 6% South Coast.

In 2007-8 the most common presenting issues for Women Partners of Bisexual Men Service were: impacted identity 100% of all client contacts, relationship problems (165*), financial problems & housing (117), stress (154), parenting issues (133), safe sex/STIs (124), emotional trauma (103), grief/loss (101), anxiety/panic (90), self esteem (89), family issues (88) and loneliness/isolation (77), legal issues (65) violence/abuse (33). *figures are occasions of service

92% of women attending support groups, workshops and surveyed in counselling reported increased self esteem and confidence in their abilities as a result of attending.

93% of women attending groups and workshops reported increased knowledge of sexually transmitted infections and how to protect against them

Visit us at
www.lwchc.org.au/womenpartners

2006-11 Strategic Plan - Update on Special Projects

Progress made up to 2008

Depression Research Project – researching the efficacy of the women's health approach in identifying & treating depression

- Ongoing
- LWCHC was invited onto the steering committee for the Women's Health NSW Depression Research Project in 2008 – to develop a State-wide resource articulating women's experience of depression and the women's health approach. Resource available 2009.

Hepatitis C Clinical trials

- Ongoing.
- The centre's Naturopath is nearing completion of her PhD research into herbal formulas effective in the management of the harmful effects of Hepatitis C.

Well Women's Outreach Clinics

- Ongoing.
- The Well Women's Outreach clinics continued to be well patronized by women close to Campsie, and for many women was their first experience of a health service in Australia.
- The clinics continued to provide wholistic nursing services and presenting issues included cervical screening and breast checks, depression, anxiety, settlement issues, housing and domestic violence.
- A new venue at Dr Patu's clinic in Belmore has increased access for women experiencing multiple barriers to cervical screening.

Nutrition Project

- Weekly access to fresh fruit and vegetables is improved for clients on low income or who experience barriers in shopping through a partnership with the Food Distribution Network, the kind support of Roadwise Transport and a generous private donation from Eastgardens. In 2008 the service was enhanced by OzHarvest coming on board with a weekly delivery of other delicious food stuffs.
- The centre continues to monitor funding avenues for diabetes prevention in key groups of women. Physical activity groups such as Movement with a Difference as well as specific health education sessions on diabetes prevention also assist with raising awareness of diabetes risk factors and assisting women manage the risks.

Reproductive Health Rights Project

- All staff are involved in ensuring women are provided with non-judgemental all options pregnancy information and referral
- The Centre continues to voice its concerns about financial restrictions to pregnancy termination. In NSW abortions are most often carried out in private clinics and the clinics require a Medicare card plus an average cost of \$300-350 upfront for a pregnancy up to 12 weeks. Women on low incomes, women without credit cards, women with no access to their own money (eg. those in domestic violence), students and refugees find it difficult to afford a termination.
- The manager continues to participate in lobbying for a state-wide all options pregnancy information and referral service.
- The centre welcomes donations to contribute towards assisting local women on low incomes decide on termination and cannot afford one. E: manager@lwchc.org.au
- The centre's nurse is a Board member of the Australasian Sexual Health and HIV Nurses Association Inc. and is the editor of the ASHHNA magazine.

2006-11 Strategic Plan - Update on Special Projects

Progress made up to 2008

Domestic Violence Research Project

- This project was to be in partnership with the University of Newcastle Australian Longitudinal Study on Women's Health but has not eventuated due to lack of funding.
- We continue to provide front-line, multi-disciplinary services to women experiencing domestic violence who seek service at LWCHC.

Women and Violence Project

- This aims to increase women's knowledge of services to access when they, or women they know, are needing assistance and support preventatively and as a result of experiencing violence. Staff continued to target youth refuges and other services attended by young women in order to heighten their awareness of the existence of women's health centres and services they provide.
- The centre is a member of the local Domestic Violence Liaison Committees and has also committed resources to the 16 Days of Action Against Violence Against Women
- A counsellor focusing on domestic violence and relationship dynamics has started at LWCHC.

Women & Gambling

- During 2008 a social work student on placement conducted research into the incidence of women and gambling. This research will assist in informing future work.
- Staff attended training on Understanding Problem Gambling and Beyond Smoke & Mirrors (re. working with problem gamblers) and will be conducting an in-service in 2009.

Women and the Legal System

- This project will aim to gather information on service availability and provision for women impacted by incarceration. No progress as yet on this project.
- On other legal access issues – a family law solicitor has commenced weekly in-house information & advice sessions at LWCHC.

Young Women's Project

- Headway has been made in developing a renewed focus towards partnerships with appropriate services accessing young women, particularly RPAH Aboriginal Women's Group and regular in-house sessions at youth services including The Young People's Refuge; and resourcing fathers of teenage girls with information to assist with parenting.

Continuous Quality Improvement through QMS accreditation

- The centre is in its final year of its 2006 Accreditation Cycle, has completed its 3 yearly workplan is preparing for its 3rd accreditation review in September 2009.
- Staff have formed a working group and will be working towards ensuring all standards are met, policies are updated and any areas for improvement are identified ahead of the external review.

Centre Profile development

- Completed and ongoing. The centre has two new websites www.lwchc.org.au and www.lwchc.org.au/womenpartners

Staff performance development

- Currently underway. This project aims to implement staff appraisals for all sessional staff and to identify training needs across the centre.

Approaches to Service delivery, access and equity

- Ongoing. The Centre continued to proactively seek opportunities for community outreach, including health education and women's health nurse clinics
- The new clinic at Dr Patu's in Belmore has increased access to women, particularly Pacific Islander women in that area.

Direct service provision reaching community needs

The work this year indicated the centre's staff continue to represent the needs of women experiencing financial distress and in need of community support to improve their circumstances.

In addition to the centre's demographics showing 83% of women are on low incomes, data base statistics indicate the holistic approach taken by staff to improve clients' lives.

As part of this strategic approach, in the past 12 months the centre's broadened its services to include:

- a Medicare-registered psychologist
- a counsellor focusing on relationship dynamics and domestic violence
- weekly family law solicitor clinics in partnership with Adams & Partners www.adamslawyers.com.au

**For information & bookings
T: 9560 3011**

Issues	occasions of service
	07-8
Housing	320
Homelessness	47
Financial problems	417
Employment	274
Nutrition	230
Access & advocacy	71
Victims compensation	13
Domestic violence	222
Sexual assault	63
Child sexual assault issues as an adult	188
Child sexual assault involving children	56
Pregnancy options/ abortion	82
Suicide	76
Referrals, eg medical specialists, employment/ financial assistance, legal services medical specialists	1612

The work of Leichhardt Women's is considerably more effective because of the financial and in-kind contributions of other businesses. For their support in 2007-8 we particularly thank: Blackmores, Thompson's Mediherb/ Phytomedicine, Natures Sunshine, Flordis, Lifespan, Traditional Medicine Supplies, Pharmafoods, Eastgardens, Spices Health Foods in Norton Street and The Roadwise Transport Group www.roadwise.com.au.

We thank you for your generosity and wish you happiness in the new year.

Health Education... educating on health

Health education continued to demonstrate the centre's commitment to increasing women's personal capacity and knowledge.

All health education sessions – groups, workshops, talks and physical activity sessions – complemented the issues with which clients presented in clinics, the strategic aims of the centre, community needs analysis and feedback.

Groups & workshops

654 women attended 51 groups and workshops across the centre's services. Groups included Nutrition Basics, Meditation, Breathing for Vitality, Childbirth education (both generalist, Vietnamese and Chinese culturally specific), Movement with a Difference, Drop in Gentle Yoga, Recovering Relationships and support groups for Vietnamese women and Women Partners of Bisexual Men.

Of the women's health funded groups:

- 80.7% of women intend to keep in contact with one or more members of the group
- 89% of women felt respected & accepted in the group
- 88% of women learnt skills to look after themselves physically
- 84% of women learnt skills to look after themselves emotionally

Of drug & alcohol funded groups:

- 60% of women in Recovering Relationships felt more motivated, confident and positive about their life.
- 60% of women in Recovering Relationships group felt more confident about communicating their needs to others

Of the women partners of bisexual men groups

- 100% reported increased awareness of self care and higher self esteem
- 93% of women reported increased knowledge of STIs and how to protect against them

Talks and one-off sessions

483 people (the majority being women) attended 64 talks/sessions across the centre's three government funded programs. Sessions included: Movement with a Difference at RPAH Aboriginal Women's group and refuges, Beating the Blues, Creating Links Dad's Group for teenage daughters, Women's Health, Sex in the City, Communication Skills for Parents, Stop Smoking Support, Stress Management & Relaxation, Understanding the experience of women partners of bisexual/gay men to name a handful.

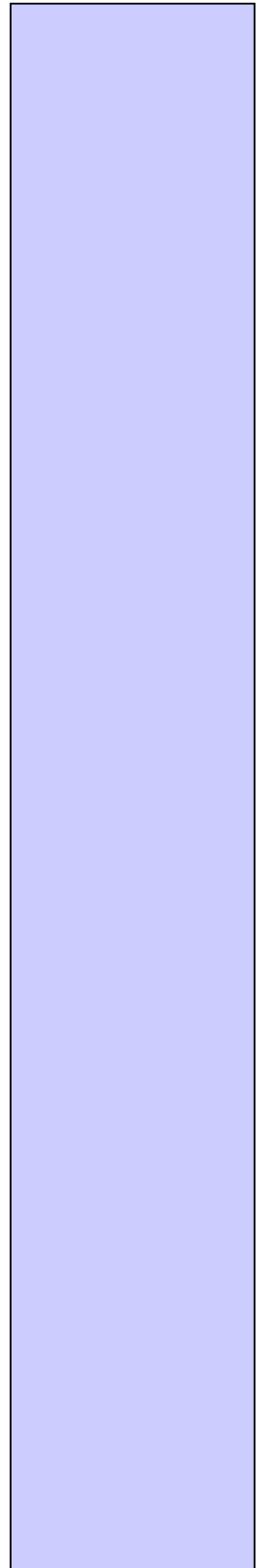
100% of women attending general talks and sessions increased knowledge and learnt new skills

78% of women attending alcohol, tobacco & other drugs talks reported increased knowledge as a result of the talk

83% of male partners attending the Women Partners talk reported increased knowledge of the issues experienced by their female partner/former partner

92% of workers attending Women Partners training reported increased confidence to effectively work with Women Partners of gay/bisexual men

Tertiary students on placement at Leichhardt Women's included: a final year social work student, 4XUTS 3rd year Bachelor of Nursing students and talks were given to 42 pre-med Medical students and 22 probationary police constables.



Front line services 07-8

A total of 10,332 information calls and requests were recorded by the front desk. Of these, a snapshot of the main reasons are:

Front line information and referral	07-8	06-7
General operational	2038	1955
Services / clients appointments	3622	3280
Services / group bookings (phone & face-to-face)	1420	1985
Legal information	10	12
Printed information request	122	182
Retail	359	352
DV court support enquiries & referral	17	18
Referrals to external counselling	125	219

The centre's staff undertook a myriad of **community development and health promotion activities** with the twin purpose of raising awareness of women's health issues and the profile of the centre.

Some highlights are:

- International Women's Day in Leichhardt, Marrickville & the City of Sydney
- World Refugee Day celebrated with Vietnamese organisations
- NOWSA conference, Sydney University (guest speaking on women and depression)
- White Ribbon Day stall at Leichhardt Markettown with COASIT, Inner West DV committee and local police area commands
- Leichhardt Public School fete
- Australia's Biggest Morning Tea and produced a book of favourite LWCHC recipes
- Ultimo Pyrmont Uptown Festival
- Lakemba Festival
- Yabun Festival
- Photovoice project with Sydney Women's Counselling Centre, Canterbury Bankstown MRC, Belmore Youth Resouce Centre, SSWAHS, Canterbury City Council, Beyond Empathy and the 'Women's Issues Network, Campsie
- Ultimo TAFE expo
- Plus regular facilitation of sessions with the Aboriginal Women's Group at RPAH

Client survey 2008

'I've been made to feel very welcome at the centre with a level of service and care better than anywhere else I've been to.'

'A lot of problems I felt embarrassed or uncomfortable to talk about have been fixed. Other drs I've been to haven't been able to fix my problems because I haven't felt comfortable enough to tell them all my symptoms'

'I'm satisfied because of the thorough attention to concerns, whatever they may be – staff are always helpful with advice'

Financial & Organisational Details 2007-8

Leichhardt Women's Community Health Centre is a not-for-profit women's health service receiving the majority of its funding from NSW Health via Sydney South West Area Health Service and some independent income through Medicare payments and donations. It is an incorporated association overseen by a Board of Management with 20 staff, most of whom are permanent part time. Each year the cost of operating the service increases, and whilst NSW Health provides a yearly percentage increase to assist with inflation, unfortunately it is not sufficient to keep pace with the actual costs of running the service. This year we have continued to express our concerns to Government that funds should increase to ensure the service can continue to provide essential services to the level expected.

Donations \$2 and above are tax deductible. For a full set of accounts E: manager@lwchc.org.au

Income

<u>Grants Sydney South West Area Health Service</u>	<u>2007-08</u>
Women's Health Program	\$583,500
Drug and Alcohol Program	\$72,800
HIV/AIDS Program (Women Partners of Bisexual Men)	\$51,800
<u>Other Grants/Donations</u>	
Ashfield Council Grant	\$1000
Leichhardt Council grant	\$691
NADA NGO Training/Staff development	\$3,299
Eastgardens Nutrition Fund Donation	\$6181* (Note 1)
Julie Velthuys Fund	\$3855* (Note 2)
NSW Cancer Council	\$2128
<u>Total Grants/Donations</u>	<u>\$721,399</u>
<u>Sundry</u>	
Release of provisions	\$32,110
Administration fees	\$16,006
Medicare & consultations	\$116,641
Sales	\$25,930
Centre donations & group fees	\$19,684
Rent	\$2774
Memberships	\$31
Interest	\$14,880
<u>Total Sundry</u>	<u>\$228,056</u>
<u>Total Income</u>	<u>\$949,455</u>
<u>Expenditure</u>	
Wages & on costs	\$693,351
Equipment, maintenance and depreciation	\$18,807
Provisions for future costs	\$42,477
General operating expenses	\$184,828
<u>Total expenditure</u>	<u>\$939,463</u>
<u>Surplus for the year</u>	<u>\$992*** (Note 3)</u>
<u>Accumulated funds brought forward</u>	<u>\$42,531</u>
<u>Accumulated funds carried forward</u>	<u>\$52,523</u>

Note 1: part of donation of \$24,000, remainder of funds recorded as grants in advance on balance sheet.

Note 2: donation funds of \$3855 transferred and recorded on balance sheet.

Note 3: includes \$11,016.27 cost of assets transferred to balance sheet.

Board of Management

Muriel Buckeridge
 Lesley Garton
 Salore Craig
 Simone Heiler
 Susan Scherf
 Lynne Jennings
 Heike Obermayr (until 08)
 Lindsay Keremidschieff
 (staff rep)
 Roxanne McMurray
 (manager)

Staff

manager,
 business administrator,
 team leaders (2),
 community information
 officer, health promotion
 officer, women's health
 nurse, health educators
 (Vietnamese, Chinese,
 Generalist), Alcohol
 Tobacco & Other Drugs
 workers (general and
 CALD focus),
 naturopaths,
 acupuncturists,
 assessment counselor,
 general counselor
 cleaner, counselor
 Women Partners of
 Bisexual Men, yoga
 teacher,
 general practitioners

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funded by NSW Health